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The utilization of the K-Rise Supplier Order Management Portal, Amway brand for K-Rise VSS Portal product, has enabled Amway to automate the supplier facing elements of our Purchase to Payment process. Suppliers now have full purchase order life cycle visibility which has significantly simplified the Purchase Order management process. For example, via the Supplier Order Management Portal, Amway now experiences 100% supplier compliance for Order Acknowledgement and suppliers are able to schedule order pick-up with Amway receiving shipment confirmations.

Through this automation, Amway has improved supplier on-time delivery performance from 85% to 94% with five fewer FTE's involved in the process. In addition to the work on the front end of the P2P process, we have recently rolled out capabilities focused on simplification of the Payment process. These payment process changes include Address Book Management, Price Change Management, Invoice Status Query and suppliers are able to submit invoices directly based on PO's issued to them via a PO flip process. These changes have been instrumental in enabling a 6% point improvement in our Payment On-Time performance in the past year alone.

SOMP Benefits

Customized Amway Functionality

- Real-time/accurate visibility both internally & externally of P2P process including:
 - Order acknowledgement/revisions
 - Transportation shipment requests
 - Invoices
 - Payment inquiry
- New on line supplier pick up & ship confirmation process resulting in a reduction of manual transportation processes.
- Purchase Order converted to invoice streamlines invoice submission & reduces errors
- Supplier self-service for payment status – reduction of Supplier calls to Accounts Payable team inquiring on expected payments & payment history.
- Enhanced, more accurate automated supplier and supply chain performance metrics:
 - Supplier on-time
 - Perfect order

EasyPricing/ Address Book Benefits (delivered via SOMP) Product: SCIU Supplier Contact and Item Update

- Reduction of manual updates by our Address Book team delivered by allowing the suppliers to manage select address book data
- Provides an annualized cost impact of proposed supplier price changes and an online approval process.
- Reduction of manual updates to JDE price catalog
- Visibility for Suppliers of their Amway supplier data and item prices
- Historical data for submitted price proposals